TRUSTED TRAVEL SYSTEM -NAMIBIA

WITH EFFECT FROM 15TH JANUARY 2022
AT THE FOLLOWING PORTS OF ENTRY:

HOSEA KUTAKO INTERNATIONAL AIRPORT
WALVIS BAY INTERNATIONAL AIRPORT
WALVIS BAY HARBOR
OSHIKANGO BORDER POST
OMAHENENE BORDER POST
MUHEMBO BORDER POST

KATIMA MULILO BORDER POST
NGOMA BORDER POST
LUDERITZ HARBOR
ARIAMSVLEI BORDER POST
NOORDOEWER BORDER POST
TRANS- KALAHARI BORDER POST
IMPALILA BORDER POST

1

Create your personal account on the TTS.
https://login.panabios.org/cas/login Or scan the QR code on the right

To create an account, you will need the following details:
- First name & surname (Same as your passport)
- E-mail address (Same as the one you gave the testing company/laboratory for your predeparture PCR test)
- Phone number (Same as the one you gave the testing company/laboratory for your predeparture PCR test)
- Password (Choose your own)

2

Check which Laboratory is approved in the country where you are traveling from.
https://africacdc.org/trusted-travel/ Or scan the QR code on the right

Before you book a predeparture PCR test to travel to Namibia, it's a good idea to check if the lab you want to use is a TT 'Trusted Lab'.
You can do this by going to Trusted Labs > Labs: Select your country of origin
Click 'Find' or enter the name of a lab in the 'Search' box.
The list will show you all the TT labs in that country.

3

Take your PCR Test at the approved TT Lab found in Step 2

After you have completed your PCR test at the approved laboratory they will generate a TT code. Travellers will then receive a text message from PanaBios
and an email from the testing laboratory with a link that will allow the traveller to create an account on trustedtravel.panabios.org and access the Trusted Travel Test (TT) Code.
NB** Travellers must use the same email address and phone number that they gave to the laboratory for creating an account.
Note - Don't worry if you don't create an account before you take your test, if you use a TT registered lab for your Covid test they will send you an e-mail and text message with automated account details already set up(username = your e-mail address, temporary password, and PanaBios account number).

4

Receive your text message from Panabios and then create your QR code

Once your test has been processed, the lab / PanaBios will send you an e-mail and text message. These messages will include a link to the PanaBios website where you will now be able to access your TT code and create your QR code before travel. To create your QR code, go to Check In > on the Trusted Travel system login site - side panel - then Select the departure country and destination country (Namibia) and click 'next': Under 'Where you took your test' choose 'At a TT-Lab'. Then you should see your test result under the drop- down menu entitled 'Select matching lab tests you have taken'. Select your test and click 'save' to continue: Next, enter your travel details (airline name, seat number, flight, and passport number).Then click on 'save' to proceed

5

Receive & Download your QR Code

A QR code will then be generated for you. You can download the code and present it when you check in for your flight to Namibia or at the other immigration points when crossing borders with a vehicle.
Please always carry a hard or electronic copy of your actual test certificate, just in case.

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If you have NOT tested at an Approved TT lab

You can still upload your negative test certificate to PanaBios even if the lab you used is not TT registered.
Create your account, log in and go to Check In > Check In.
Select the departure and destination countries and then Under 'Where you took your test' choose 'At any other lab':
You can now choose your lab, if it appears in the drop-down menu, or you can fill in the lab information yourself.
Finally, upload your test certificate, choose the type of lab test using the drop-down menu 'Lab Test' and the result using the drop-down menu 'Lab Test Result'. When you've finished, click 'Upload' Next, enter your travel details (airline name, seat number, flight, and passport number). Then click on 'save' to proceed. A QR code will then be generated for you. You can download the code and present it when you check in for your flight to Namibia! Please always carry a hard or electronic copy of your actual test certificate, just in case.

All info subject to change without notice.
Please note this is applicable for entry into Namibia and is mandatory.

Travellers encountering challenges with the use of TT / Global Haven systems are assured of technical support if they send an email to: globalhaven@panabios.org

NAMIBIA
TRAVEL & TOURISM FORUM
www.namibiantourism.com
info@namibiantourism.com